#### **Feedback System:**

In 2022, Department of Higher Education, J and K launched a three-tier Feedback system launched an online three tier feedback system in all colleges of UT of J & K. in which there are three verticals which include: Student Feedback, Faculty Feedback and Institutional Feedback. The whole feedback process is anonymous in nature, where in the department of Higher Education collects the feedback from students and faculty of the college. The faculty has to provide the feedback regarding the college through a structured questionnaire and the students provide the feedback regarding the institution as well. The feedback is submitted by the concerned stakeholders through online portal:

#### https://dhefeedbacksystemv2.nic.net.in/collegedashboard.aspx.

The feedback is anonymous and centralized which is accessible only to the authorities of the Higher Education Department, J & K. The whole process of feedback is coordinated by the DIC (Digital Initiatives Cell) Higher Education Department, J & K. College only facilitates the feedback submission by the staff and Studends.

## OFFICE OF THE NODAL PRINCIPAL GOVT. COLLEGE FOR WOMEN, PARADE GROUND, JAMMU

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No: WCP/NP/2023/ Dated:

### Minutes of Meeting (3 Tier Feedback System)

Subject: Training and Configuration of feedback portal for new round

Meeting Date: 11/04/2023 Time: 11:30 AM

An online meeting of the IT Cell of Higher Education department was held on 11th April 2023 to discuss and strategize the implementation of Feedback system in the college of UT of J&K. The meeting was chaired by Mr. Rakesh Badyal (JKAS), Special Secretary to the Government Higher Education Department.

The proceeding began with the chair welcoming the members and appreciating their support in rolling out feedback system initiatives in the colleges. While setting the agenda for the meeting before the attendees, he stressed upon the need for greater cooperation among all stakeholders and to expedite the process involved in implementation of the feedback system. The Chair informed the members about the inclusion of this feedback system as one of the deliverables in the Back to Village program and keen interest of the Chief Secretary sir in this exclusive system for quality based teaching and learning evaluation.

He also summarized the feedback system envisioned by the HED to promote quality education in the colleges of UT of J&K.

#### **Agenda Topics & Proceedings**

#### 1. Making of Activity Calendar

Discussion: The members discussed the various activities to be taken up for the training and updating the colleges. An activity calendar will be shared with the college nodal officers, to be strictly followed and day to day reports to be submitted to the Chair.

#### 2. Designation of Nodal Officers at College Level and nomination of SPOCs

Discussion: The nodal officer in each college will be appointed for a feedback system. The nomination of nodal officers to be collected from colleges through google form. A special nomination for two SPOCs from both divisions will be made by the Nodal principal of both divisions. List of all officers to be submitted to the Chair.

#### 3. Collection of quarterly feedback

Discussion: As soon as events of the activity calendar (configuration of the portal) are exhausted, feedback will be initiated, with daily reports to be submitted to the Chair.

Meeting ended with a vote of thanks to the chair. Minutes and calendar of activities Deemed to be approved by Chair.

Following officers of the Higher Education Department attended the meeting.

- 1. Sh. Zubair Masoodi (Nodal Officer, Colleges of Kashmir Division)
- 2. Dr Syed Mutahar Aqib
- 3. Dr. Preeti Dubey (Nodal Officer, Autonomous Colleges of Jammu Division)
- 4. Dr. Kumar Sourabh (Nodal Officer JK UT and Project Coordinator Digital Initiative Cell)
- 4. Dr. Gotam Singh Lalotra (Nodal Officer, Colleges of Jammu Division)
- 5. Sh. Rakesh Goswami (Member Digital Initiative Cell)

#### Activity Calendar for student and teacher feedback

S.No	Activity/Event	TOT	Date and Time					
1	Training to College Nodal Officers (Jammu Division)	Dr. Gotam Singh	19/04/2023 : 2:00 PM Mr. Barun Bhatti from GCW Kathua at Mr. Ankush Raj from GDC Doda will act as trainers and SPOCs					
2	Training to College Nodal Officers (Kashmir Division)	Dr.Syed Mutahar Aaqib	<ol> <li>Colleges from North Kashmir:         Zubair Sayeed</li> <li>Colleges from Central Kashmir:         Dr.Syed Mutahar Aaqib</li> <li>Colleges from South Kashmir:         officers will be nominated by         Nodal Principal Kashmir to act of trainers and SPOCs&gt;</li> </ol>					
3	Issuance of Usernames and Passwords	DIC, HED	19/04/2023					
4	College Profile Setup	All college nodal officers Report to be submitted to HED by DIC	Up to 20/04/2023 3.00 PM					
5.	College Courses and Department setup	All colleges nodal officers, Report to be submitted to HED by DIC	Up to 24/04/2013 3.00 PM					
6.	Teachers Module	Assign Department     Relieve teachers to     Common Pool     Fetch Teachers     from common pool     Identify New     Teachers and     submit excel file as     per format to     Divisional Nodal     Officers,     Report to be     submitted to HED	Completion Up to 28/04/2023 (Subject to compliance with in the time frame) 5.00 PM					

by DIC

7.	Teachers Module	Request for Creation of New teacher after completion of point 6, Divisional Nodal Officers will take requirements and submit to DIC Report to be submitted to HED by DIC	28-29/04/2023 By 3.00 PM
8.	Teacher Module	Uploading of New teachers by DIC, Report to be submitted to HED by DIC	01/05/2023 By 5.00 PM
9.	Subject Allotment and Addition of New Subjects if any	All colleges nodal officers. Request for new subjects from feature present in portal, Report to be submitted to HED by DIC	02/05/2023 and 03/05/2023
10.	Students Uploading and Email Compliance	All colleges nodal officers, Report to be submitted to HED by DIC	04/05/2023 and 06/05/2023
11.	Teachers and Students Mapping/class allocation	All College Teachers,Report to be submitted to HED by DIC	06/05/2023 08/05/2023
12.	Freeze the Portal	Foll all colleges	09/05/2023
13.	Start Feedback	Foll all colleges, Daily Report to be submitted to HED by DIC	10/05/2023
14.	Closing of Student /Teacher Feedback	For all colleges	20/05/2023
15.	Start of Teaching/Evaluation feedback	For Regular faculty	21/05/2023 to 25/05/2023
16.	Grading process of Teaching/Evaluation Feedback	All Principals of the College	26/05/2023 to 30/05/2023
17.	Request for Appeal to Higher Authorities	All College Teachers	1/06/2023 to 2/06/2023
18.	Opening of Appeal Window for Higher Authorities	Director Colleges/ Administrative Department	1/06/2023

New teacher Addition file: Link to be circulated with college admins and collected back to for final upload of teacher on portal

<u>Teacher-College-Master.xlsx</u>□ (Direct Link) College Code Example C-21404

#### Offline Link:

 $\underline{https://docs.google.com/spreadsheets/d/1hRiVLgg2NsyNC8jw7T\_FEXhWh4\_cPV3m/edit?usp=\underline{share\_link\&ouid=100105774753921762736\&rtpof=true\&sd=true}$ 

Please download the excel file after completing step 6 of the activity calendar. Fill details of the teacher and submit to the respective trainer.

Nodal Principal

Jammy Division (

Jammu Division Colleges GCW, Parade Ground, Jammu.

Spani

Jummu.

Copy for office record.

# FORMAT- STUDENT FEEDBACK

#### IN THE FOLLWING TABLE TICK ( >> THE APPROPRIATE CHOICE FOR EACH POINT

#### The scale is as follows

5	4	3	2	1	NA
Always 0	Often	Sometimes	Rarely	Never	Not Applicable/I cannot Answer

A.	PUNCTUALITY	5	4	3	2	1	NA	REMARKS
	My teacher:				_	_		
1.	Starts and ends class on time.							
2.	Completes syllabus of the course assigned for the period.							
	Schedules and informs students in advance about course layout, Tutorials, assignments, class test, quizzes, assessments etc, that may have to be conducted for the course and conducts them on time.							
В.	SUBJECT	5	4	3	2	1	NA	REMARKS If any
	My teacher:							
1,	Is well-prepared for class	Г		П				
2.	His Communication skills are up to the mark.							
3.	Encourages students to ask questions.							
4.	Welcomes and answers questions posed by students clearly.							
	Checks during class to see if students understand the lecture							
6,	Encourages conduct of classroom discussions.							
7.	Encourages students to think and explore new ideas							
8.	Tries to create interest in the subject and tries to make class interactive.							
9.	Maintains discipline in the class.							
c.	ATTITUDE	5	4	3	2	1	NA	REMARKS if any
	My teacher:					-		

	Faculty of the death and the	-	1	1	-	-		July 01, 2
1.	Treats all students equally.	H	+	+	+	+-	-	-
2.	Responds to students when help is required by them even outside the class.		L			L		
3.	Extends help to students irrespective of							
4.	Inspires students towards ethical conduct and right actions				П			
5.	Is fair in evaluating students and does not discriminate			Т	Τ			
	Helps me identify my strengths and weaknesses and guides me to improve.							
	Helps me develop soft skills, life skills and employability skills			Т		Т		
	Teaching Methodology	5	4	3	2	1	NA	REMARKS If any
	My teacher:							
1.	uses innovative teaching method like new software tools, digital gadgets, innovations in teaching				T			- 3
2.	Shares the Awards obtained by the students in the class tests or sectional tests			Г				
	Returns Assessments of students, shares answer scripts of the class tests etc.		Т	Т	Т		Т	
4.	Encourages me to participate in extracurricular activities		Т	Т	Т	Т	T	
	LABORATORY INTERACTION (Only for Lab Courses)	5	4	3	2	1	NA	REMARKS if any
	My teacher:							
1.	Regularly checks laboratory log books/ note books	Г	Т	Т	Т	T	T	
	Is Available in the laboratory for entire duration of laboratory hours		Т	Т	Т	Т	T	
	Helps the students in conducting experiments through set of instructions or demonstrations							
4.	Helps students in exploring the area of study involved in the experiment			Г	Т			
	CONDUCT OF TUTORIALS/ASSESSEMENTS (Only for Non-Lab Courses)	s	4	3	2	1	NA	REMARKS If any
	My teacher:							
1.	Regularly checks the Assignments given.							
2.	Is Available for conduct of tutorials.							
3.	Guides the students about assignments and discusses their performance.			Г				
	Ensures that Tutorials and Assignments are based on subject content.							

# **INSTITUTIONAL FEEDBACK**

		_	-	-	-	-	_	July 01	, 2022									
2,	The College is offeringvarious Skill and Vocational courses		L		L													
3,	The skill/vocational courses offered are as perour needs/market demand.																	
4,	College conducts career counselling programs on regular basis.								-									
5,	College conducts Placement Melas/ camps regularly through College Career Counselling and Placement cell							IN THE	FOLLW	ING TABLE T	TCK (	/) T	HE /	APPI	ROP	RIA	TE CH	OICE FOR
6.	The career counselling/higher education guidance offered to us is very useful							EACH P		The sca	555							
5.	College works towards development of Innovation and start up culture.				I			5	4	3	2			1	_			NA
6.	Efforts are made by the institute/	Г	T	T	Ť			Strongly Agree	Agree Neither Disag				isagree Strongly Disagree					
	skills and ethical values in us.		$\perp$	-	+		A.		5	STAFF				3	1	1	NA	REMARKS if any
7.	As a student I am part of a group mentored by a faculty member.						1.	The office/administrative staff in the college is cooperative and helpful. The library staff is cooperative and helpful. The support staff is cooperative and				5	-		-			ar any
	College regularly awards prizes,	П	Т	T	Ť		2.											
8,	recognitions and awards to meritorious students in academics, Sports and Extra Curricular activities.						3.								F			
9,	Awards and prizes are given on merit and are fair	П	T	T	Ī		4.	The PTI/A and coop		orts staffare h	eipful							
9,	Variousextra curricular activities are offered through college clubs like Drama Club', Eco Club , Etc.																	
10.	Whenever I have a grievance, it is redressed quickly and effectively.																	
D.	ICT IMPLEMENTATION	5	4	3	2	1	NA	REMARK										
1.	College has a very good website which is regularly updated																	
2.	All information, notifications etc are easily available on the college website																	
3,	College has agood on line software/ Learning Management System (LMS) which helps us in academic delivery and content management.																	
4,	Information about time table, examinations and other student information is available online through college I MS																	

5.	The laboratory staff is helpful and cooperative.			П				
8.	INFRASTRUCTURE	5	4	3	2	1	NA	REMARKS If any
1.	My college has a proper building with adequate accommodation		ľ		T		-	
2.	The college has sufficient open spaces including lawns and parks							
1.	The campus is green and eco-friendly.		1					
	The classrooms are clean and well maintained and have adequate furniture							
	Sufficient playgrounds and playfields are available.							
	Separate common rooms for girls and boys are available.							
	Toilets / washrooms are clean and properly maintained.							
	The College caters to the requirements of the differently abled Students.							
	Clean drinking water is available in the college campus.							
	Adequate sports equipment is available and is allowed to be used without hinderance.							
	Adequate educational resources/ prescribed books / reading materials are available and accessible in the library							
	Adequate laboratory equipment, consumables and reagents are available.				Ī			
	College has well maintained Canteen.		Γ		Т	Г	Т	
14.	College Hostel is functional in all respects.		Γ					
15.	College has a well maintained Auditorium / Conference Hall.							
16.	College has sufficient Smart Class rooms.							
17.	College has a language lab		L	L	L	L		
C.	INITIATIVES	5	4	3	2	1	NA	REMARKS if any
1.	Our Academic and Examination schedules are strictly as per uniform Academic Calendar issued by Higher Education Department and there is no delay in classes or conduct of examinations							



















